



# DEELAT INDUSTRIAL FLAME RETARDANT DUCTING LIMITED WARRANTY

SKU #D1143823

## ATTACH YOUR RECEIPT HERE. PROOF OF PURCHASE IS REQUIRED TO OBTAIN WARRANTY SERVICE.

Please have the following information available when you call Customer Service:

- Name, address and telephone number
- Model number and serial number
- A clear, detailed description of the problem
- Proof of purchase including dealer or retailer name and address

### IF YOU NEED SERVICE:

1. Before contacting us to arrange service, please determine whether your product requires repair. Some questions can be addressed without service. Please take a few minutes to review the user manual or call our experienced customer service representatives, scan the QR code on the right to access additional resources, or visit <https://www.deelat.eu/returnpolicy.html>

2. All warranty service is provided exclusively by our authorized Deelat Service Team.  
In Europe, direct all requests for warranty service to:

**Deelat Customer Service In Europe.,  
call +31 (0) 20 262 9718.**



<http://www.deelat.com/flamm-retardant-ducting/>

## ONE YEAR LIMITED WARRANTY

### WHAT IS COVERED

For one year from the date of purchase, when these Deelat Flame Retardant Ducting are installed, operated and maintained according to instructions attached to or furnished with the product, Deelat Industrial will pay for Factory Specified Replacement Parts or at its sole discretion replace the product. In the event of product replacement, your Flame Retardant Ducting will be warranted for the remaining term of the original unit's warranty period.

### WHAT IS NOT COVERED

1. Use inconsistent with published user, operator or installation instructions.
2. Consumable parts (ie. Individual LED bulbs, batteries)
3. Damage from accident, misuse, abuse, fire, floods, acts of God or use with products not approved by Deelat Industrial.
4. Repairs to parts or systems to correct product damage or defects caused by unauthorized service, alteration or modification of the product.
5. Cosmetic damage including scratches, dents, chips, and other damage to the product finishes unless such damage results from defects in materials and workmanship and is reported to Deelat industrial within 30 days.
6. Discoloration, rust or oxidation of surfaces resulting from caustic or corrosive environments including but not limited to high salt concentrations, high moisture or humidity or exposure to chemicals.
7. Removal or reinstallation of Flame Retardant Ducting or built-in fixtures (i.e. poles etc.) that interfere with servicing, removal or replacement of the product.

### LIMITATION OF REMEDIES; EXCLUSION OF INCIDENTAL AND CONSEQUENTIAL DAMAGES

YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR AS PROVIDED HEREIN. DEELAT SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so these limitations and exclusions may not apply to you. This warranty gives you specific legal rights, and you also may have other rights that vary from state to state or province to province.